Mississippi Lime – Application Managed Services: SQL

Management and monitoring of 45+ on-premise servers

OVERVIEW

Mississippi Lime Company ("MLC") headquartered in St. Louis, MO, is a leading global supplier of high-calcium lime products and technical solutions. With over a century in business, the company has built a reputation on the purity of its products, commitment to research and development, and tradition of customer service. Mississippi Lime operates the largest lime facility in the Americas and mines some of the purest limestone reserves in the world.

CHALLENGE

Over the years, Mississippi Lime's infrastructure has grown and expanded to accommodate their business needs. As their environment began to grow, so did their challenges with developing, maintaining, and structuring this environment for continuous management and stability.

With these increasing challenges, Mississippi Lime realized that their resources as well as their environment would require additional support. At which point, Mississippi Lime contacted Oakwood Managed Services to discuss opportunities and support for their existing SQL environment.

SOLUTION

Oakwood worked with Mississippi Lime to baseline their current environment and develop a strategic plan to help them monitor and support their current environment consisting of over 45 servers. This plan included understanding the state of each environment, deploying agents for proactive monitoring, and implementation of a new monitoring system that helped them better evaluate historical information and develop key areas of improvement.

This was a detailed process delivered by our Managed services team to support current IT challenges as well as business objectives.

SUMMARY

Business Challenge:
Growing organization struggling to manage their environment with current available resources.

Solution:
Deployment of monitoring agents for proactive monitoring, and implementation of a new monitoring system that helped them better evaluate historical information and develop key areas of improvement.

Benefits:
Our team relieved the stress on the client by taking ownership of their SQL environment. This helped keep staff overhead down and maximized employee efficiencies.

Some of the business value included:

· Access to resources, staff, capacity and industry leading expert
   resources
· Reduced stress of managing existing environment internally
· Ensure greater agility as well as quality and consistency
· Optimization of existing capabilities by improving existing
   processes, infrastructure, and architectural improvements
· Financial Management– internal cost-savings by reduced
   overhead

OUTCOME

Oakwood not only met Mississippi Lime's definition of success,
but produced the environment ahead of schedule, beating time
lines, and reducing costs.